

## PAPARA PWOC/KOKO PA CASITOMA

Casitoma wa me amara,

Wan omito pwoyii me yero wan acalo bank ame igeno. iyii BRAC Uganda Bank Ltd, wan omiyo kony irwom amalo en aye gin ame wan oneno ka wan otye omiyo kony bot casitoma wa. Wan oromo cobo man ka lleyo kede wa kite ame yin inongo tic wa tye kede kun nongo I pongo pom/ Papara man, mii bot lami tam pi tic kede casitoma onyo manager/ladit ma loyo jang wa ma cok kedi.

Nying casitoma: ..... Yang: .....

Numba me account: ..... Nino dwe: .....

Nunba cim: ..... Kabedo: .....

Email: .....

Nying atic nyo otic, kana me mite: .....

Lok ame tye: .....

Ka kam pa kiweko malo nip e romo, I tye agonga me tic in karatac mukene ci in mwono kany onyo coo I ngeye.

Tam mo/ gin atimo mo ma itamo ni kiromo timo ma lube ki lok ma I dok iyen/ kokoni ni.

Tim ber I ngut karatac mo ma romo kony nyo koo kokoni / pwoc ni

Ket nyingi: .....

### FOR OFFICIAL USE ONLY

Action taken:		
Date of complaint resolution:		
Reviewer:	Sign:	