

KHULOPA/ KHUWAABA KHWE BA KASITOMA BEFFE.

Isi kasitoma weffe omulayi,

Khugana/khuyila khusima is bakasitoma beffe balayi khulwe khulonda ibanka yeffe brac nga niyo ibanka yenywe isimusiimire.

Ano khu banka yeffe brac bank limited, khufula khukana khuwa/buwereza bakasitoma beffe burambi bulayi businga khu langira kulemba khusirira mumaso khuwereza ba kasitoma beffe.

Khunyala khukhwolelesa bino nga beele khwagabanire bumanyiirivu byenywe nga mwamalire khukhwizusa zifomu zino, ate muziwe bawereza beffe aba customer service oba menegya we bank yeffe.

Lisina lya kasitoma: Lusokya:

Inamba ye account: zinakhu:

Inamba ye'simu:Esiwamira / lyesuuba:

Email:

Lisina lya murambi we banka, oba bawereza be banka (where applicable):

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Bimuwambakho:

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Nga wuline syesi wunyala khukhwongerakho uli nilidembe khurambisa/ oba khukhozesha lupapula lulundi wongelekha, oba ugatega khuluna.

Khukhusaba khuwayo ni bukakafa buwamba khukhwilungunya khwowa, oba buwamba kubihangafu byemufunire nga mufuna buwereza/burambi bwe banka yeffe.

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Isiginicha:

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Action taken:

Date of complaint resolution:

Reviewer:

Sign: