

OKWETOMBWITA/ OKUSIIMA KWA KASITOOMA

Kasitoma omukundwa,

Nitukusiima ahabw' okututoorana kuba Banka yawe. BRAC Uganda Bank Ltd tumaririire kuha ba kasitoma beitu obuhereza oburikukirayo oburungi. Ijuza fomu egi otumanyise ebi oshangire omu buhereza bwaitu tubase kukwatanisa kutunguura omutindo gwaitu. Waaheza kwijuza fomu oghihe orikuhikirwaho omu Banka nari Customer Service Advisor ninga Maneja aha Banka yawe.

Eiziina rya kasitoma: Banka yawe/Itaaji:

Enamba ya akawunti: Ebiro by'okwezi:

Enamba y'esimu:Noshangwa hi:

Email:

Amaziina g'abakozi:

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Shoborora Ebirikukiraho :

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Nobaasa kuhandiika aha rupapura orundi ninga kubuura ohandiikye enyima y'oru. Obuhabuzi bwawe nari ekyakubasa kukorwa kutereza enshonga ziwatuha aharuguru

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Nobaasa kutuha obwa mushinja ninga obujurizi kuhamya ebi washoborora aha ruguru.

Sigineca nari ekinkumu kyawe:

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Action taken:

Date of complaint resolution:

Reviewer:

Sign: